



**SSM POLYTECHNIC COLLEGE
KOMARAPALAYAM – 638 183**



HELP DESK உதவி மையம்

Escalation Procedure மேல்முறையீட்டு வழிமுறைகள்

Section & Level	Admission	Hostel	Department	Controller of Examination	Scholarship
Level 1	Nodal Officers – Help desk Name: R.SENTHIL KUMAR Mobile Number: 94421 42741 Email id: harisenthil1969@gmail.com Online Helpdesk LINK: https://ssmtech.org/uploads/pdf/SSMPC_Help%20Desk%20Escalation%20Procedure.pdf				
Level 2	Student Section – Clerk	Deputy Warden	Faculty Advisor	Assistant Controller	Student Section – Clerk
Level 3	Superintendent	Hostel Superintendent	Programme Coordinator	Deputy Controller	Superintendent
Level 4	PA to Principal	Residential Tutor	HOD	Controller	PA to Principal
Level 5	Principal				